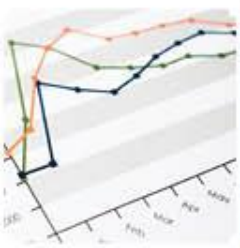
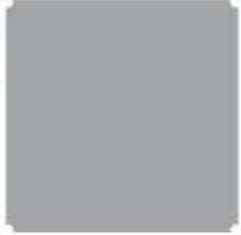


Critical Access Hospital Webinar 8/4/2016



Objectives

- Hear about how OFMQ is now working with the Oklahoma Office of Rural Health (OORH) through a grant to offer support services to Critical Access Hospital in our state.
- Learn about Medicare Beneficiary Quality Improvement Program (MBQIP) measures and their significance in improving rural health

MBQIP

- The Medicare Beneficiary Quality Improvement Project (MBQIP) is a quality improvement activity under the Federal Office of Rural Health Policy's (FORHP) Medicare Rural Hospital Flexibility (Flex) grant program.
- ***The goal of MBQIP is to improve the quality of care provided in critical access hospitals (CAHs) by increasing voluntary quality data reporting and then driving quality improvement activities based on the data***

Overview of MBQIP

- Patient Safety
 - OP-27, IMM-2
- Patient Engagement
 - HCAHPS
- Care Transitions
 - Emergency Department Transfer Communication
- Outpatient
 - OP 1 - 5, OP 18,20,21,22

OP – 27

Influenza Vaccination Among Healthcare Personnel

MBQIP Domain	Patient Safety
Description	Percentage of healthcare workers given influenza vaccination
Reporting Process	NHSN website
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports
Importance	1 in 5 people in the US get influenza each season. Combined with pneumonia, influenza is the 8 th leading cause of death, with two-thirds of those attributable to patients hospitalized during the flu season

IMM – 2

Immunization for influenza

MBQIP Domain	Patient Safety
Description	Percentage of inpatients assessed and given the influenza vaccination
Reporting Process	QualityNet via Inpatient CART or vendor
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports
Importance	1 in 5 people in the US get influenza each season. Combined with pneumonia, influenza is the 8 th leading cause of death, with two-thirds of those attributable to patients hospitalized during the flu season. Hospitalization is an underutilized opportunity to vaccinate

HCAHPS

Hospital Consumer Assessment of Healthcare Providers and Systems

- 7 composites, 2 individual topics, 2 global topics
- Provides objective and meaningful comparisons of domains of hospital care that are important to patients
- Enhances public accountability

HCAHPS

MBQIP Domain	Patient Safety
Reporting Process	QualityNet via approved HCAHPS surveyor
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports

EDTC

Emergency Department Transfer Communication

MBQIP Domain	Care Transitions
Description	27 Elements within 7 Sub Measures
Reporting Process	EDTC Template to state Flex Program
Data Sources	MBQIP Data Reports
Importance	Timely, accurate and direct communication facilitates a patient handoff to the receiving facility, provides continuity of care and avoids medical errors and redundant tests

OP – 1

Median time to Fibrinolysis

MBQIP Domain	Outpatient
Description	Median time to Fibrinolysis
Reporting Process	Quality Net via Outpatient CART or vendor
Data Sources	Hospital Compare; MBQIP Data Reports; FMT Reports
Importance	Time to fibrinolytic therapy is a strong predictor of outcome in patients with AMI. Nearly 2 lives per 1,000 patients are lost per hour of delay.

OP – 2

Fibrinolytic Therapy Received Within 30 Minutes

MBQIP Domain	Outpatient
Description	Receiving Fibrinolytic therapy within 30 minutes
Reporting Process	QualityNet via Outpatient CART or vendor
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports
Importance	Time to fibrinolytic therapy is a strong predictor of outcome in patients with AMI. Nearly 2 lives per 1,000 patients are lost per hour of delay.

OP – 3

Median Time to Transfer to Another Facility for Acute Coronary Intervention

MBQIP Domain	Outpatient
Description	Median number of minutes before outpatients with chest pain or possible heart attack who needed specialized care were transferred to another hospital
Reporting Process	QualityNet via Outpatient CART or vendor
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports
Importance	Early use of primary angioplasty in patients with STEMI results in significant reduction in mortality and morbidity

OP – 5

Median Time to Electrocardiogram (ECG)

MBQIP	Outpatient
Description	Median number of minutes before outpatients with chest pain or possible heart attack go an ECG
Reporting Process	QualityNet via Outpatient CART or vendor
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports
Importance	Timely ECGs assist in identifying STEMI patients and impact choice of reperfusion strategy. Recommended within 10 minutes of ED arrival

OP 18 & 20

Emergency Department Throughput

MBQIP Domain	Outpatient
Description	Median times patients spent in emergency department before they were seen by a healthcare professional and total time spent in the ED
Reporting Process	QualityNet via Outpatient CART or vendor
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports
Importance	Reducing patient wait time in the ED helps improve access to care, increased capability to provide treatment, reduce delays in medication administration and reduce patient suffering

OP – 21 Median Time to Pain Management for Long Bone Fracture

MBQIP Domain	Outpatient
Description	Median time patients who came to the ER with a long bone fracture had to wait to receive pain medication
Reporting Process	QualityNet via Outpatient CART or vendor
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports
Importance	Patients with bone fractures continue to lack administration of pain medication as part of treatment regimens

OP – 22

Patient Left Without Being Seen

MBQIP Domain	Outpatient
Description	Percentage of patients who left the emergency department before being seen
Reporting Process	QualityNet via online tool
Data Sources	Hospital Compare, MBQIP Data Reports, FMT Reports
Importance	Reducing patient wait time in the ED helps improve access to care

Technical Assistance Services by OFMQ

- Ongoing emails and phone communication with CAHs on quality measures and reporting
- TA with QualityNet, CART, NHSN (CDC)
- Webinars
- Quality Improvement
- Newsletters

Please call with any questions or if assistance is needed.

Donna Piatt, RN

Hospital and Nursing Home Quality Improvement Coordinator

dpiatt@ofmq.com phone 405.302.3212

