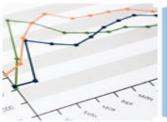
HRSA Outreach Program

Western Oklahoma Wellness May 25, 2023













Agenda

- Housekeeping Items
- HRSA Outreach Program Western Oklahoma Wellness Saundra Burchill, OFMQ
- Why is Health So Hard? Sarah Yount, PharmD, CDCES, Assistant Professor, Department of Pharmaceutical Sciences, Diabetes Prevention Program Coordinator, SWOSU College of Pharmacy
- Questions & Closing

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About WOW

 Western Oklahoma Wellness is a program to advance rural healthcare through increased access to care, education, and opportunities to reduce the onset of diabetes and other chronic conditions.

- Counties We Work In:
 - Beckham, Greer, Kiowa, Washita, Roger Mills



Funded Through HRSA

- We Work With:
 - ONIE Project: The Oklahoma Nutrition Information and Education (ONIE) Project promotes healthy living through innovative and creative strategies for communities, families and individuals.
 - <u>SWOSU Rural Health Center</u>: The RHC develops programs for community-based healthcare services
 collaborating with local pharmacies and hospitals for the advancement of the health and well-being of the
 medically underserved population in Oklahoma.
 - <u>Community Partners</u>: County-Specific Health Departments, State Health Department, OSU Extension, Town of Granite, Mangum Regional Hospital, Elkview General Hospital, Cordell Memorial Hospital, Roger Mills Hospital, City of Elk City
- WOW is funded through the HRSA Rural Health Care Outreach Services Program, Grant No. D04RH40277



Sarah Yount, PharmD, CDCES



Sarah has been with SWOSU's College of Pharmacy since 2015. As a clinical pharmacist, she has provided Annual Wellness Visits, Chronic Care Management, Remote Physiological Monitoring, Diabetes Self-Management Education and Support, Medication Therapy Management, Antimicrobial Stewardship, and the National Diabetes Prevention Program (NDPP). Sarah is currently delivering her 14th NDPP cohort since 2016 and became a Master Trainer Select in 2018 through Emory University's Diabetes Training and Technical Assistance Center (DTTAC). The DTTAC Master Trainer Select program allows her to train pharmacists, nurses, dietitians, community healthcare workers, physicians, and others as Lifestyle Coaches to help expand awareness and availability of NDPP in Oklahoma. She became a Certified Diabetes Care and Education Specialist in 2019. She began serving as the Assistant Professor for the COP Department of Pharmaceutical Sciences in Fall 2022. Her desire is to help individuals prevent and manage their disease state(s), and to equip and encourage students to find their passion and serve their patients well.



Why is Health so Hard?

SARAH YOUNT, PHARM.D., CDCES

SOUTHWESTERN OKLAHOMA STATE UNIVERSITY COLLEGE OF PHARMACY

ASSISTANT PROFESSOR PHARMACEUTICAL SCIENCES

DIABETES PREVENTION PROGRAM COORDINATOR



Relevant Disclosures

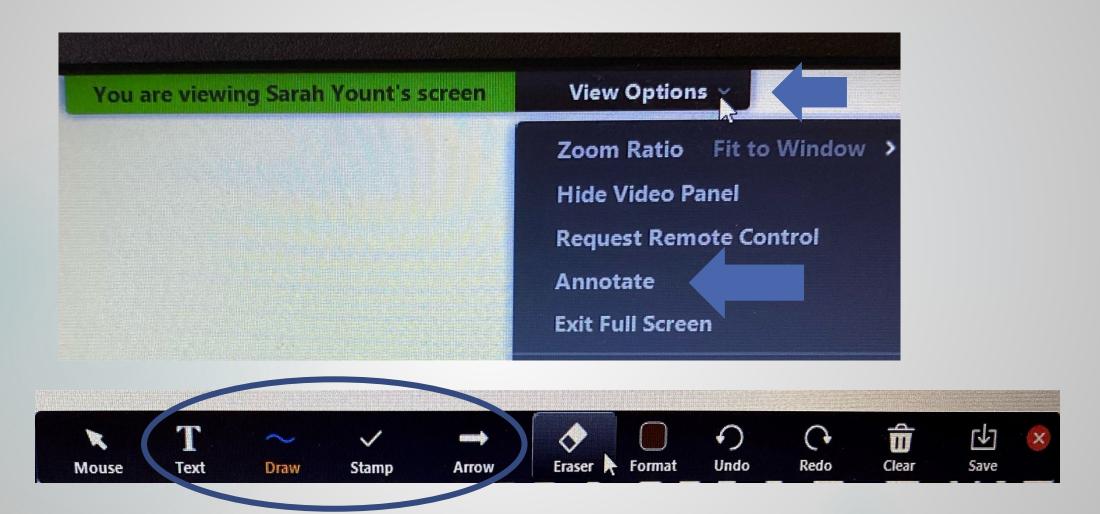
Under the Oklahoma State Medical Association CME guidelines disclosure must be made regarding relevant financial relationships with commercial interests within the last 24 months.

Sarah Yount has no financial relationships or affiliations to disclose.

Objectives

- Recognize population needs in Western Oklahoma
- Identify existing resources within specific Western
 Oklahoma counties
- Describe opportunities for improving accessibility and utilization of resources in the state

Interactive Discussion Tools



How many adult patients do you see in your practice setting?

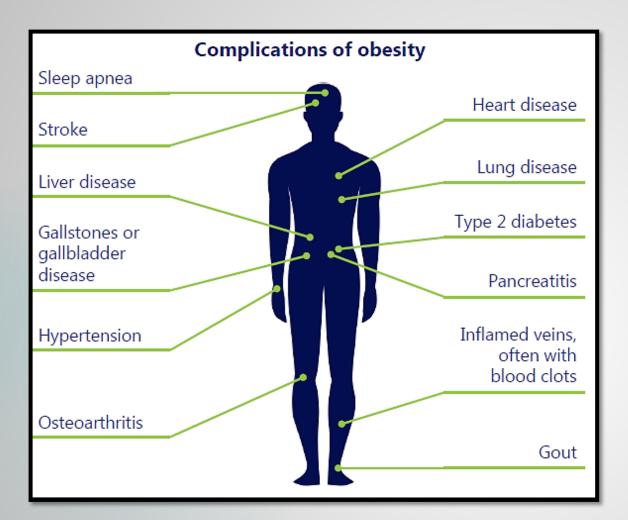
- A. 1-99
- B. 100-250
- C. 251-500
- D. 501-1000
- E. >1000

County Statistics

ABCs of Diabetes Management

County	Diabetes (%)	High Blood Pressure (%)	High Cholesterol (%)	Obesity (%)
Beckham	12.5	39.5	32.4	45.1
Greer	12.4	45.1	34.5	38.7
Kiowa	14.9	39.1	42	33
Roger Mills	13.8	45.4	46	37.8
Washita	11.8	37.7	38	41.3

Impact of Obesity



- \$1.7 billion in healthcare costs in Oklahoma
- Certain types of cancer
 Obesity and Cancer Fact
 Sheet National Cancer
 Institute
- Pregnancy problems
 - Depression

County Statistics

County	Depression (%)	No Insurance Coverage (%)	Poverty (%)	No Physical Activity (%)
Beckham	25.6	16.7	13.6	36.6
Greer	25.3	22.8	23.7	43.1
Kiowa	26.6	15.6	21.1	43.8
Roger Mills	20.5	12.6	10.6	40.3
Washita	25.6	9.6	15.8	36.4

2022-2023 WOW Screening Results

Seven Screenings in Five Counties

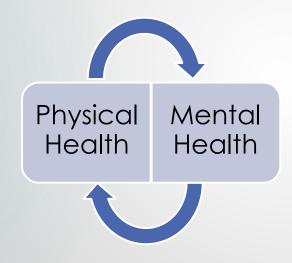
- ▶ 141 people served
- Ages 24-81
- > 82% Female
- 83% White, 13% Hispanic, 3% Black, 3% American Indian
- Screened with abnormal blood glucose/A1c
 - Prediabetes = 26
 - Diabetes = 7
- Screened with abnormal cholesterol/lipid levels = 67
- Screened with elevated body weight
 - Overweight = 29
 - Obesity = 58
 - Morbid Obesity = 12

Patient Challenges

- Economic stability
 - Education access and quality
- Health care access and quality
- Environment
 - Social and community context

Biopsychosocial Perspective

- Biological
- Psychological
- Behavioral



What is your approach to addressing behavioral health?

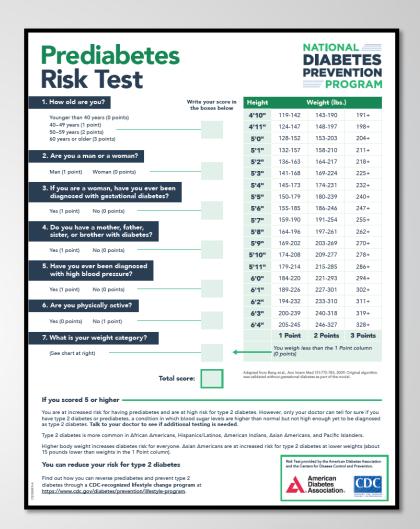
Leading Causes of Death in Oklahoma

#1 Heart Disease #6 Stroke #7
Diabetes

Prediabetes

Precursor to type 2 diabetes

- Diagnosed through:
 - Blood Test
 - History of Gestational Diabetes
 - CDC/ADA Risk Test
- Impacts 1 in 3 adults
- Effects over 1 million Oklahomans
- 8 in 10 do NOT know



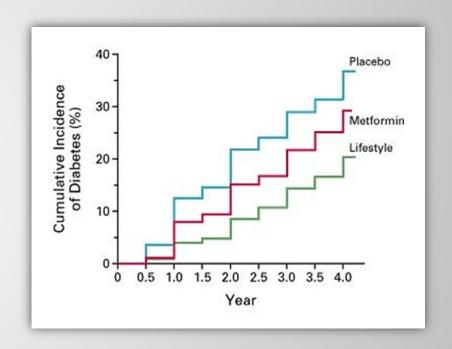
National Diabetes Prevention Program

- Centers for Disease Control and Prevention
 - Study findings released 2002
 - Released first curriculum 2012
- Southwestern Oklahoma State University

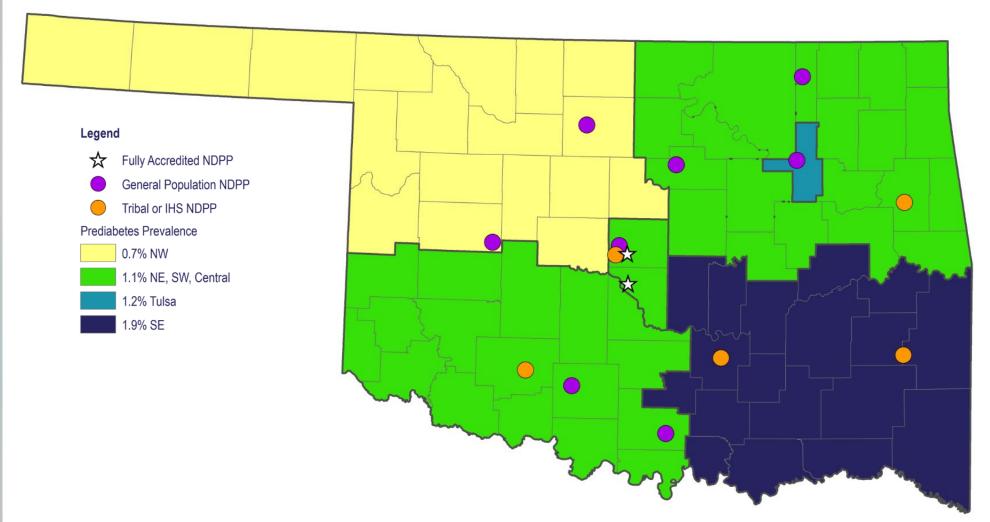
August 2016 program begins

January 2020 HealthChoice adopts NDPP

March 2020 shift to distance learning



As of September 2017, there were **15 National Diabetes Prevention Program (DPP) Sites** across the state.



15 DPP Sites:

- > 2 Fully Recognized
- > 8 General Population
- > 5 Tribal

Data Source: Diabetes Prevalence: 2016 Behavioral Risk Factor Surveillance System, Oklahoma State Department of Health. NDPP Sites: 2017 National Center for Chronic Disease Prevention and Health Promotion, Division of Diabetes Translation.



Oklahoma Program Activities

National Diabetes Prevention Program (National DPP)

36

CDC-recognized organizations offering the lifestyle change program



Medicare Diabetes
Prevention Program
suppliers



Participants enrolled in the National DPP lifestyle change program



Oklahoma Medicaid program does not have some level of Medicaid coverage for the National DPP lifestyle change program **Missing 99.6%**

Diabetes Self-Management Education and Support (DSMES)

Missing 96.5%



Recognized/accredited **DSMES service providers**



People with diabetes with at least one encounter at a recognized/accredited DSMES service

True or False

All patients with diabetes should be screened for chronic kidney disease (CKD) with urine albumin-creatinine ratio (uACR) and estimated glomerular filtration rate (eGFR).

True False

In addition, every patient with hypertension and patients over 60 years of age should also be screened with both tests.

Screening for CKD

- Oklahoma Screening in Medicare Patients:
 - 28.4% DM and HTN
 - 3.81% HTN only
 - 21.5% DM only
- Southwest Oklahoma:
 - 6.36% of Medicare beneficiaries receive both uACR and eGFR tests
- Project ECHO® Chronic Kidney Disease | National Kidney Foundation
 - Target audience: Primary care providers as well as any healthcare professionals involved in the care of patients living with chronic disease

Chronic Care Management (CCM)

- Collaborative Care Clinical Service
 - Requires Clinical Services Agreement (CSA)
- Performed by Pharmacist, Billed by Provider
- Pharmacist considered Auxiliary Personnel or Clinical Staff
- Non-face-to-face service under general supervision
- Subject to copay/deductible

CCM Eligibility

Medicare Part B beneficiaries with **two or more chronic conditions** expected to last **at least 12 months** or until the patient's death and or that place them at significant risk of death, acute exacerbation and or decompensation, or function decline, including but not limited to:

- Arthritis (osteoarthritis and rheumatoid)
- Asthma
- Atrial fibrillation
- Cardiovascular disease
- Depression
- Diabetes
- Hypertension
- Chronic Obstructive Pulmonary Disease (COPD)

56% of Medicare patients have

2 or more chronic disease states

CCM Enrollment

- Beneficiaries must have been seen within the last 12 months
 - Evaluation and Management (E/M)
 - Initial Preventive Physical Exam (IPPE)
 - o AWV
- Consent required (written or verbal)
 - Availability of services
 - Possible cost (copays and deductibles)
 - One practitioner providing and billing services per month
 - Right to cease service

CCM Components

- Record patient health information using certified EHR technology (PI)
- Creation of person-centered, electronic, comprehensive care plan for all health issues with focus on managing chronic conditions
- 24/7 access to care and continuity of care

Comprehensive Care Plan

A comprehensive care plan for all health issues typically includes, but isn't limited to:

- Problem list
- Expected outcome and prognosis
- Measurable treatment goals
- Cognitive and functional assessment
- Symptom management
- Planned interventions
- Medication management
- Environmental evaluation
- Caregiver assessment
- Interaction and coordination with outside resources, practitioners, and providers
- Requirements for periodic review
- When applicable, revision of the care plan

Remote Physiological Monitoring (RPM)

- Collaborative Care Clinical Service
 - Requires Clinical Services Agreement (CSA)
- Performed by Pharmacist, Billed by Provider
- Pharmacist considered Auxiliary Personnel or Clinical Staff
- Non-face-to-face service under general supervision
- Subject to copay/deductible
 - No copay during pandemic

RPM Eligibility

Established patient with one diagnosis – <u>ACUTE or CHRONIC</u>

- Diabetes
- Hypertension
- COPD
- Asthma
- Covid
- Kidney disease

85.6% of Medicarepatients have at least1 chronic condition

RPM Enrollment and Delivery

- Consent
- Device setup and education (99453)
- Data collection for a minimum of 16 days out of 30 days (99454)
 - Covid exception 2 days
- **20 minutes** per month (99457)
 - Monitoring RPM results
 - Interacting with patient and/or caregiver
 - Treatment plan adjustments
 - Additional 20 minutes (99458)

Weight scales

Pulse oximeters

Blood glucose monitors Blood pressure monitors

RPM Benefits

Better preventative management

Fewer emergency department visits

Reduced hospitalizations

Shorter hospital stays

Medicare Part D Star Ratings

- CMS creates plan ratings that indicate the quality of Medicare plans on a scale of 1 to 5 stars
- Five Pharmacy Quality Alliance measures will be included in the 2023 Medicare Part D Star Ratings:
 - Medication Adherence for Diabetes Medications
 - Medication Adherence for Hypertension (RAS antagonists)
 - Medication Adherence for Cholesterol (Statins)
 - MTM Program Completion Rate for CMR
 - Statin Use in Persons with Diabetes

Provider Challenges

What is challenging about providing additional services to your patients?

What community and/or state collaborations are you involved in?

What barriers do you face in implementing care coordination?

Resources

OSDH Community Health Workers (CHWs)

- Community services
- Program referrals
- Financial assistance

OSDH Health Educators

- Adverse Childhood Experiences (ACEs) chronic disease impacts
- Chronic Disease Prevention prediabetes and diabetes, heart health
- Mindfulness/Stress Management
- Nutrition
- Physical Activity

Resources

- Diabetes Prevention Programs
 - Diabetes Prevention Recognition Program Registry | CDC
- Diabetes Self-Management Education and Support Services
 - Find a Diabetes Education Program | ADA
 - https://nf01.diabeteseducator.org/eweb/DynamicPage.aspx?Site=aad e&WebCode=DEAPFindApprovedProgram

Questions?

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Upcoming Events!

WOW Consortium Meeting

- − Thursday, June 22, 2023 (11:00 a.m. − 1:00 p.m.)
- SWOSU Pioneer Cellular Event Center
- Lunch provided by HoganTaylor Technology Services



For more information on WOW and to join our consortium:

Email jnoble@ofmq.com

